

Data Protection Policy

Thank you for visiting our website and for your interest in our company. This website is provided by

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(hereinafter "we" or "us").

We have appointed a company Data Protection Officer who can be contacted via the above-mentioned contact information. We are also the responsible party (Data Controller) within the meaning of the data protection laws.

Handling of personal data

We are aware of the high sensitivity of personal data in the health and pharmaceutical sector. Unless otherwise described in the following sections, the legal basis for handling your personal data follows from the necessity of handling for the provision of the functionalities requested by you on this website (Art. 6(1)(b) Basic Data Protection Regulation (DSGVO)).

Website Usage

1) Accessing the website

When you visit our website, your browser transfers certain data to our web server. This is necessary to enable you to visit the website and to provide the information you have accessed. The following data is collected, stored and used for a short time:

- IP address
- Date and time of the request
- Time zone difference from Greenwich Mean Time (GMT)
- Content of the request (single website)
- Amount of data transferred
- Website from which the request comes
- Operating system and its access status / HTTP status code
- Browser, language, and version of the browser software



We store this data to protect our legitimate interests until the expiry of the respective legal retention periods in order to induce a derivation of personal data in the event of unauthorised access or access attempts to local servers. The legal basis for this storage and processing is Art. 6(1)(f) DSGVO.

2) Use of cookies

We do not use "cookies" on this website.

3) Use of the website in terms of content

Information on side effects or quality complaints:

If you report undesirable side effects or other aspects in connection with the safety or quality of drugs, we are legally obliged to process your report. For this purpose, we may also contact you to clarify questions. We may subsequently be required to report any communications you make to the appropriate health authorities, and we will only disclose your information in a pseudonymous form so that no information that directly identifies you is disclosed. We may also have to pass these pseudonymous reports on to our other Group companies if they are obliged to make reports to the health authorities to which they are responsible.

We store your data in pseudonymised form for the documentation of the adverse reaction report until the expiry of any limitation periods with regard to the defence of possible claims for damages. This can be up to 30 years, calculated from the end of the year in which damage has occurred. The legal basis for the storage and processing of your data for the above-mentioned purposes is Art. 6(1) (c) DSGVO in connection with Articles 62 et seq. AMG.

Information on contacting us by e-mail or other means

You can contact us via the e-mail address or other communication channels provided on our website. If you contact us your personal data will be stored.

In this context, the data will not be passed on to third parties. This data is used exclusively for processing the conversation.

The legal basis for the storage and processing of your data for the above-mentioned purposes is Art. 6(1)(f) DSGVO. If the establishment of contact is aimed at the conclusion of a contract, then additional legal basis for the processing is Art. 6(1)(b) DSGVO.

The data will be deleted as soon as it is no longer necessary to achieve the purpose for which it was collected. This is the case when the respective conversation has ended.



The conversation is considered as having ended when it can be inferred from the circumstances that the facts in question have been finally clarified.

Information on ordering patient brochures:

On the website you can order patient brochures by e-mail. In order to send brochures by post, we collect and use the information you provide for order processing on the basis of your prior consent. For this we need the following data

- form of address
- last name
- address (street, postal code, city, federal state, country)

Transfer of data for processing on our behalf:

We use specialized service providers to process some of your data. Our service providers are carefully selected and we check them regularly. They process personal data only on our behalf and strictly in accordance with our instructions on the basis of corresponding contracts for order processing.

Revocation of Consent

If you have given us your consent to the processing of personal data for specific purposes (e.g., organisation and execution of competitions), the legality of this processing is based on your consent.

A given consent can be revoked at any time. This also applies to the revocation of declarations of consent that were given to us before the DSGVO became valid. Please note that the revocation of the consent does not affect the legality of the processing up to the time of revocation.

The revocation of consent can take place free of charge and informally via our contact data mentioned previously. A revocation by telephone can only be considered if you can prove your identity to us by other means.

Contact to Members of Professional Circles

Information for members of professional circles

We collect professional contact data from public directories and sources on members of the specialist community. This data is collected, stored and processed for the purpose of establishing contacts and carrying out, for example, visits by field staff.



We only store this data for as long as it is necessary to maintain the relationship with members of the professional specialist community, after which it is deleted.

The legal basis for the storage and processing of your data for the above-mentioned purposes is Art. 6(1) (f) DSGVO. Our legitimate interest in data collection, storage and processing is direct advertising for our own goods and services.

Information about Your Rights

You may exercise the following rights under existing data protection laws:

- The right to information about your personal data stored by us;
- The right to correct, delete or limit the processing of your personal data;
- The right to object to processing that serves our legitimate interest, public interest or profiling without incurring costs in excess of the basic tariffs. This does not apply if we can prove compelling grounds for processing that exceed your interests, rights and freedoms or if the processing serves to assert, exercise or defend legal claims;
- The right to data transferability;
- The right to complain to a regulatory authority;
- You can revoke your consent to the collection, processing and use of your personal data at any time with effect for the future. If you wish to exercise your rights, please direct your request to the contact person listed below.

Adaptation of the Data Protection Declaration

We reserve the right to update this data protection declaration as required and to publish it on this website. Any changes apply from the date of publication on the website. We therefore recommend that you visit this page regularly to find out about any updates that may have been made.

Last updated: 1st August, 2018